



# VICTORY FACILITY & SUPPORT SERVICE

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FEATURE PRESENTATION

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408B, THIRUMALAI NAGAR 1ST MAIN RD, AIRPORT COLONY, THIRUMALAI NAGAR,  
HASTHINAPURAM, SEMBAKKAM, CHENNAI, TAMIL NADU 600073.

# OUR OBJECTIVES

## TO PROVIDE INTEGRATED FACILITY MANAGEMENT SERVICES.

1. To Achieve Operating Efficiencies Through Cost Monitoring System & Consistent Service Delivery.
2. To Provide Continuous Enhancements In Techniques Adopted In Handling Equipment's & Machinery Working Along With OEM'S
3. We Work Hard To Establish And Implement Systems And Process For Uninterrupted Services For The Client.
4. We Provide One Stop Solution Service Provider Between The Developer And The Occupants For All Facility Management Related Services At High Standards With Affordable Cost.

# SCOPE OF SERVICES

**Housekeeping & Janitorial services**



**MEP Services – Mechanical, Electrical, & Plumbing**



**Security Services/ CCTV & Intercom**



**Swimming pool Maintenance**



**Landscaping & Garden Maintenance**



**WTP/RO/STP Plant Maintenance**



**Building renovations/Seepage /Water Proofing**



**General Building services**

# VFSS has considered providing the following services.

## The Services are as follows:

### 1. Housekeeping & Janitorial Services.

- VFSS Facilities Services portfolio in soft services include Janitorial services, Concierge and Reception services, Mail room and Porter services, Landscaping, Water bodies maintenance, Swimming Pool Maintenance, Fleet Management, Dry & Wet Waste management, Vending services and Pest Control services. We provide qualified, highly trained, and reliable team to high standards across all business sectors and disciplines..
- Planned cleaning is divided to:
  - Routine Cleaning (Daily)
  - Periodic Cleaning (Monthly)
  - Reactive cleaning services
  - Emergency cleaning services
  - Periodic deep cleans (Biannually)
- Car Parking, External grounds cleaning services
- Window cleaning – Internal
- Gutter clearance
- Waste removal
- Supply of consumables

# VFSS has considered providing the following services. The Services are as follows:

1. Housekeeping & Janitorial Services.
2. MEP Services – Mechanical, Electrical, & Plumbing

## Mechanical plant and equipment;

- Air conditioning systems,
- Humidifier / Dehumidifier,
- Supply and extract ventilation systems,
- Cooling & refrigeration systems,
- Lifts / Elevators.
- Gas Systems
- BMU
- Car park/entry barrier systems
- Services connections and any pumping stations, transformers, etc. for which the client is responsible.

# VFSS has considered providing the following services.

## The Services are as follows:

1. Housekeeping & Janitorial Services.
2. MEP Services – Mechanical, Electrical, & Plumbing
3. Security Services.

- VFSS will assume responsibility for the delivery of the Security Services to CLIENT either through directly appointed staff or through a subcontractor, and will include:
  - Provision of manned guarding
  - Patrolling and lock down service
  - Car park patrols
  - Security escorts
  - Site access control
  - Access cards – issuing and renewing
  - Scanning and searching
  - Parking management
  - CCTV monitoring
  - Operation of central security control room
  - Door key management
  - Emergency response and disaster control.
  - Specific security duties to be provided include:
    - Security Office Duties which includes but not limited to; access permits

# VFSS has considered providing the following services.

## The Services are as follows:

1. Housekeeping & Janitorial Services.
  2. MEP Services – Mechanical, Electrical, & Plumbing
  3. Security Services.
  4. Swimming Pool Maintenance.
- Indoor swimming pools feel luxurious and give a home a great appeal. One of the advantages of indoor swimming pools is that they are accessible at any time and during any season. Although clean up and maintenance needs to be performed, the absence of outside debris such as leaves and insects that are found on outside pools, make cleaning much easier.
  - It is important to perform cleaning schedules as well as other type of maintenance in indoor pools as well to prevent growth of bacteria that may cause health problems and unsanitary situations. Indoor pools may not have the type of debris that outside pools have, but they do have skin cell's debris, hair, and skin oils that accumulate in the water. Cleaning routine should include inspection of the pool and equipment thoroughly, as well as taking care of any issues such as peeling paint or damages in the tile to avoid cuts, or any other issues that may pose a health risk. To keep indoor swimming pools in great shape follow these basic suggestions

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1. Housekeeping & Janitorial Services.
2. MEP Services – Mechanical, Electrical, & Plumbing
3. Security Services.
4. Swimming Pool Maintenance.
5. Landscaping & Garden Maintenance.

- Landscaping and garden maintenance involve a range of activities to keep outdoor spaces aesthetically pleasing, healthy, and functional. These services are essential for residential, commercial, and public properties
  - Lawn Care
  - Planting and Pruning
  - Weed Control
  - Mulching
  - Irrigation System Maintenance
  - Hardscape
  - Regular landscape and garden maintenance contribute not only to the visual appeal but also to the overall health and sustainability of outdoor spaces. Professional maintenance services can help property owners create and preserve beautiful, functional landscapes throughout the changing seasons
- |                               |                     |
|-------------------------------|---------------------|
| ➤ Maintenance                 | ➤ Fertilization     |
| ➤ Pest and Disease Management | ➤ Seasonal Cleanups |
| ➤ Tree Care                   |                     |

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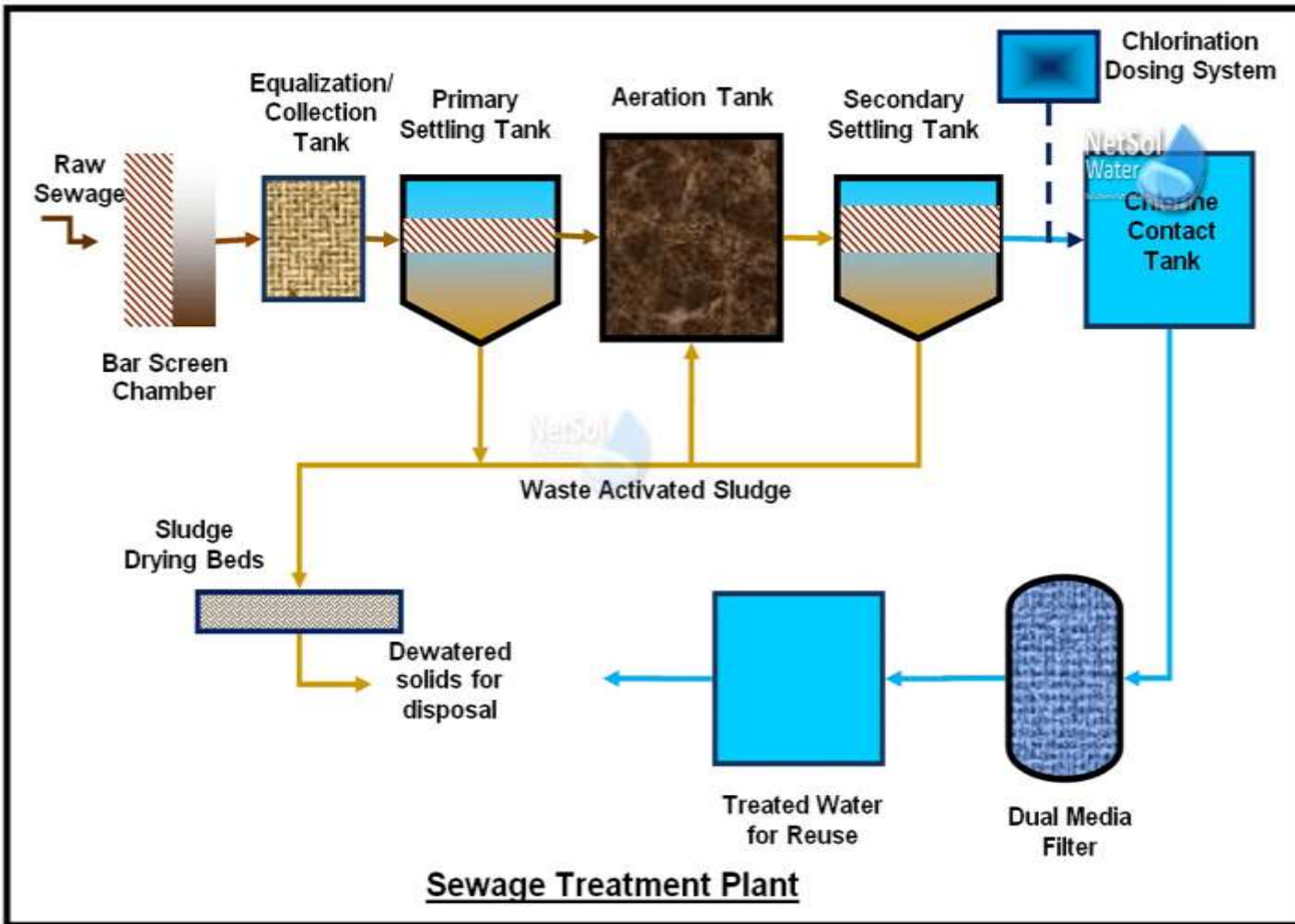
## The Services are as follows:

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  2. MEP Services – Mechanical, Electrical, & Plumbing
  3. Security Services.
  4. Swimming Pool Maintenance.
  5. Landscaping & Garden Maintenance.
  6. WTP & RO Plant Maintenance.
- WTP (Water Treatment Plant) and RO (Reverse Osmosis) Plant Maintenance involves the regular upkeep and management of these facilities to ensure their optimal functionality and performance.
  - Preventive Maintenance
  - Equipment Calibration
  - Monitoring Water Quality
  - Fault Detection and Repair
  - Chemical Management
  - Documentation and Reporting
  - Emergency Response
  - Training and Skill Development
  - Upgrades and Modernization
  - Compliance with Regulations

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  7. Sewage Treatment Plant Maintenance.
- What is a sewage treatment plant?
  - Sewage treatment plants process and treat wastewater/sewage, breaking it down into a cleaner 'effluent' that can be returned back to nature in a safer, eco-friendly form. They help restore groundwater balance, curb diseases and stop degradation and pollution of the environment.
  - In housing societies, the treated water can be used for non potable purposes such as gardening, washing cars, construction, irrigation and toilet flushing.
  - Cleaner water would minimize fatalities due to water borne diseases, there'd be less negative environmental impact from water pollution and from a much narrower point of view, no house would have to pay for water tankers, because there'd be abundance of groundwater on macro scales and reusable water at community levels



## Understanding of a Sewage Treatment Plant Via Diagram

- STP norms and guidelines by the government
- In metro cities like Chennai, Mumbai, housing projects with more than 20,000 sq meters are given clearance upon the condition that they treat solid waste in-house, making it mandatory for them to have functional and compliant private STPs. However, the installation at design level is the responsibility of the builder who is also required to maintain it for five years after occupancy by residents.
- BOD (Biochemical Oxygen Demand) level – 10mg/L
- pH value – 5.5-9.0
- Total Suspended Solids – 10mg/L
- Nitrogen – 10mg/L
- COD (Chemical Oxygen Demand) – 50
- Fecal Coliform – 230 per 100 millilitres

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  6. WTP & RO Plant Maintenance.
  7. Sewage Treatment Plant Maintenance.
  8. Security Systems, CCTV, Intercom.
- Security systems encompass a variety of technologies and measures designed to protect people, property, and assets from unauthorized access, theft, vandalism, or other potential threats. Key components of security systems include:
    - Security Systems:
    - Surveillance Cameras
    - Access Control Systems
    - Intrusion Detection Systems
    - Alarm Systems
    - Security Lighting
    - Monitoring and Response Services
    - CCTV (Closed-Circuit Television)
    - Cameras
    - Recording Systems
    - Monitoring Stations
    - Remote Access
    - Intercom Systems:
      - Audio Communication
      - Video Intercom
    - Access Control Integration
    - Emergency Communication

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8. Security Systems, CCTV, Intercom.
9. Seepages, Water Proofing.

- Seepage refers to the gradual movement of water through porous materials or soil. It is a common issue in buildings and structures, and if not addressed, it can lead to various problems such as structural damage, mold growth, and deterioration of building materials. Seepage can occur through walls, floors, foundations, or roofs, and it is often influenced by factors such as hydrostatic pressure, capillary action, or improper drainage.
- We provide Effective waterproofing solutions which helps to protect structures from water damage, mold growth, and other related issues. Regular inspections, maintenance, and addressing any signs of seepage promptly are essential in ensuring the long-term durability and stability of buildings.

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  8. Security Systems, CCTV, Intercom.
  9. Seepages, Water Proofing.
  10. Building Renovation, Overhaul Works, Paint Jobs.
- Building renovation involves making improvements, modifications, or updates to an existing structure to enhance its functionality, aesthetics, or safety. Renovation projects can vary widely, encompassing both residential and commercial properties
  - A Successful building renovations require careful planning, skilled labor, and attention to detail. Whether it's a residential home, commercial building, or institutional facility, a well-executed renovation can significantly enhance the property's value, functionality, and overall appeal.

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8. Security Systems, CCTV, Intercom.
9. Seepages, Water Proofing.
10. Building Renovation, Overhaul Works, Paint Jobs.
11. General Services – Related To Building Management.

## ESSENTIAL SERVICES OFFERED

- Our comprehensive **range** of services includes **structural repairs, foundation strengthening, waterproofing, and restoration**. These services are designed to address a wide array of construction needs.

# WHY VFSS

## 1. Assessment Methodology

### Assessment Methodology:

- Site Inspection Based on RFQ
- Predefined Questionnaire
- Verification of Plants, Machineries and BI Standards
- Types of Amenities and detailing types and Detailing.

# WHY VFSS

1.Assessment  
Methodology

1.Training and  
Development Division

## Training and Development Division:

- We have both for Technical and soft services and we will give a training to all the staff in monthly basis.
- We will trained and monitoring the following documents to be maintained in the sites Daily Roaster, Daily Log, Weekly Report Internal, MMR on Monthly, MIS for Association or Primary Employer, Special Activity Plan, Calendar for PM Dash Board etc.,

# WHY VFSS

1.Assessment  
Methodology

1.Training and  
Development Division

Sourcing Mechanism

## Sourcing Mechanism:

- We have a network who is doing for us. We also have In-House Team. Our technical team is equipped with all the Cutting edge technologies to meet the best of deliverables.

# WHY VFSS

1. Assessment  
Methodology

1. Training and  
Development Division

Sourcing Mechanism

Differentiate from other  
FMS Providers

## Differentiate from other FMS Providers

- We are not task oriented. We are service focused. Any task is educated to the team in such a way that the objective is clearly defined. So there is no recurrence of mistakes and oversights. This is being regularly monitored to ensure the sustainability.
- Apart from our routine SOPs, our CRT is always working on the backend to keep our team on toes to face any sort of CRISIS. We do reverse engineering of each element of the assigned task and train our team. This is how we are different from others.
- Within 2-4 Hours our Critical Response Team will react to any sort of Crisis. Because this team would have already made a study on potential chances of Issues that may raise as CRISIS.

# WHY VFSS

1.Assessment  
Methodology

1.Training and  
Development Division

Sourcing Mechanism

Differentiate from other  
FMS Providers

Value addition services

## Value addition services:

- We do provide handyman service for the flat owners such as Carpentry, Civil, Plumbing, Events, sump cleaning, etc., at an affordable cost.

# WHY VFSS

1.Assessment  
Methodology

1.Training and  
Development Division

Sourcing Mechanism

Differentiate from other  
FMS Providers

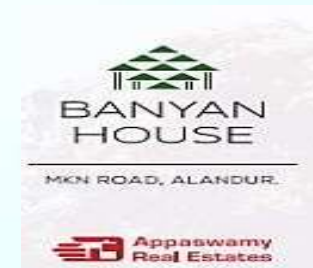
Value addition services

Strength

## Strength:

- Our Business Model is our Strength. We focus on those areas where generally misses attention. For Example Fire Fighting, Earthing etc., these are some of the vulnerable areas

**WE ARE PROUD TO BE  
AN OFFICIAL FMS  
PARTNERS WITH**



# Thanks!

Do you have any questions?

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